



# Child Care Resources

## A Snapshot of Child Care Resource & Referral Services in Your Community

### Serving King County

Child Care Resources (CCR) helps all families find personalized and in-depth answers to child care questions about early learning programs, community resources, financial assistance programs and more. CCR assistance is especially valuable to families in challenging situations, including those who:

- ◆ work evenings or weekends,
- ◆ have children with special needs,
- ◆ struggle to manage the cost of care, and
- ◆ are homeless.

Child Care Resources is also a partner to child care providers by offering providers training, technical assistance, supplies and mentorship to increase the quality of care. From Shoreline to Auburn, CCR's staff are on the road visiting child care sites to share books, videos, free materials and sharing their expertise. In addition, CCR trains low-income women transitioning from welfare to work to start home-based child care businesses or begin a career as a teacher in a child care program.

### Services for Families

Matching referrals to licensed care:

Families served: **5,212**

Children served: **6,573**

Of these families:

Low-income households served: **3,277**

Low-income children served: **4,717**

Families using online referrals: **1,524**

#### Types of services offered

- ◆ CCR Regional Homeless Child Care Project
- ◆ Child Care Financial Assistance
- ◆ Parent education programs

#### Enhanced referrals for:

- ◆ Seattle Jobs Initiative Training participants
- ◆ Contracted businesses (Univ. of WA, King Co.)

**Local partner organizations engaged:** Cities of Seattle, Bellevue, Redmond, Kent, Burien, SeaTac, Tukwila, Shoreline, Issaquah, Kenmore, Federal Way, Kirkland, Covington, Renton; HUD, DSHS and DEL.

### Services for Child Care Providers

CCR helps child caregivers provide quality care by helping them meet training requirements and competency standards, by providing general business and program support:

- Training hours provided: **316**
- Technical assistance contacts: **21,648**
- Onsite consultation/coaching hours: **1,233**
- Family child care licensed applicants served: **343**
- Center license applicants served: **7**
- Licensed facility records updated annually: **1,909**
- Toll free telephone support (hours): **1,560**
- Current/potential licensees served: **518**

### Community Service

CCR also fields numerous calls from local citizens, businesses and community partners. In 2009, the total number of Community Technical Assistance Calls that CCR answered was **9,053**.



***“Child Care Resources leads efforts to promote equity for children, community stability, and school readiness.”***

## Community Partnerships

CCR is engaged in numerous collaborative early learning initiatives throughout King County. Two of such initiatives are:

**Seattle Early Reading First**—As a partner of Seattle Early Reading First (SERF), Child Care Resources provides the professional development component of this federally funded project that prepares preschool age children who are low income and at-risk of educational failure to enter kindergarten with language, cognitive, and early literacy skills necessary for reading success.

SERF 2007 is a three year partnership between the City of Seattle, Seattle Public Schools, the Seattle Public Library, University of Washington, and Child Care Resources that works to transform five early childhood programs into centers of excellence, with language and literacy rich environments and highly trained teachers who routinely assess children. Teachers and program supervisors participate in focused language and literacy seminars taught by a literacy specialist from Seattle Public Schools and coaches from Child Care Resources. CCR also provides academic and professional advising for SERF teachers and provides community college tuition support for them to attend classes that increase their abilities to effectively support children's language and literacy development.



**White Center Early Learning Initiative**—CCR has been engaged in planning and implementation as a partner of the White Center Early Learning Initiative (WCELI) since 2007. WCELI is a Gates Foundation and Thrive by Five WA funded initiative with the goal of creating a seamless, comprehensive early learning support system in for White Center children and their families. The Initiative is comprised of community stakeholders and system partners including Public Health-Seattle King County, Puget Sound Educational Service District, Open Arms Perinatal Services, Highline School District and CCR.

CCR leads efforts toward implementing comprehensive quality improvement through use of the State of Washington pilot Quality Rating and Improvement System (QRIS), called "Seeds to Success." A partner in the State's QRIS planning efforts, CCR convened community stakeholders to provide input on the model, and collaborated with other CCR&Rs, ESDs, Thrive by Five WA, and the Department of Early Learning statewide to reach consensus on a final model to test in 5 pilot communities. Although the pilot led by the State was cut due to budget reductions, CCR is continuing efforts in WCELI, through support from Thrive by Five and the Gates Foundation, to test elements of the State's model and provide services to providers in the community along with meaningful learning benefits to the State.

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*Building Momentum for Children's Success*

*"Child Care Resources leads efforts to promote equity for children, community stability, and school readiness."*