



Volunteers of America Child Care Resource & Referral

A Snapshot of Child Care Resource & Referral Services in Your Community

Serving Skagit and Snohomish Counties

Volunteers of America Western Washington Child Care Resource and Referral (CCR&R) serves Skagit and Snohomish Counties. The VOA CCR&R program has four main areas of focus including:

- Providing referrals for families to licensed child care and other community resources, along with information on choosing quality care,
- Training, coaching, onsite and telephone technical assistance, referrals to families and other supports for those who care for children,
- Collaborating with community partners to increase the capacity of the early learning system, and
- Collecting and analyzing comprehensive child care supply and demand data.

The CCR&R program is committed to encouraging positive development for children and families. We look forward to strengthening our partnerships with families, child care professionals and partner agencies as we continue to build a brighter future for children.

Services for Families (2009)

Matching referrals to licensed care:

Families served: **1,598**

Children served: **2,309**

Of these families:

Low-income households served: **857**

Low income children served: **1,310**

Families using online referrals: **464**

Types of services offered:

- Child Care Funding Assistance
- Assistance for parents in Chemical Dependency Treatment
- Tools and resources for FFN caregivers
- Facilitate 10 play groups at the Everett Food Bank

Local partner organizations engaged: United Way of Snohomish County, Snohomish County Human Services AmeriCorps VISTA program, Skagit Early Learning Coalition, DSHS and DEL.

Services for Child Care Providers (2009)

CCR&R helps child caregivers provide quality care by helping them meet training requirements and competency standards by providing general business and program support:

- Training hours provided: **417**
- Technical assistance contacts: **5,053**
- Onsite consultation/coaching hours: **627.5**
- Family child care licensed applicants served: **95**
- Center license applicants served: **8**
- Licensed facility records updated annually: **311**
- Toll free telephone support (hours): **1,560**
- Current/potential licensees served: **209**

Community Service

CCR&R also fields numerous calls from local citizens, businesses and community partners. In 2009 the total number of community technical assistance calls that the Volunteers of America answered was: **4,958**.



"Helping families and communities advocate for and access quality & culturally relevant child care & early learning opportunities for ALL children."

Community Partnerships

CCR&R strives to meet a wide variety of needs in Skagit and Snohomish communities. The CCR&R program is staffed by a diverse professional team of local employees who have not only the education and training required for the job but also the hands on experience in the child care field necessary for connecting with the professionals caring for children.

The CCR&R program also maintains a website with relevant information and a listing of all human services available in the communities we serve.

CCR&R is a proud member of the early learning coalitions in both Skagit and Snohomish counties. Quality child care requires the support of the entire community. In partnership with the Early Learning Committee of the Snohomish County Children's Commission, the CCR&R program worked with local partners to develop an Early Learning Business Plan for the county that will lead local efforts to fund the county's prioritized needs for young children.



In Skagit County, the CCR&R program played a collaborative role in the Skagit Early Learning Coalition's efforts to enhance the system of supports for early care and education in Skagit County. CCR&R also partnered with local communities to reach parents through the Foundation for Early Learning's Parent Fair, the Snohomish County Parent Fair, Skagit's Connection's Conference, Snohomish County's Rejuvenate Conference, and local Provider Appreciation events in Skagit and Snohomish County. Other community partnerships include the Snohomish County Children's Commission, Snohomish County Association for the Education of Young Children (SCAEYC), Creating Inclusive Communities (CIC) and regional partnerships supporting infants and toddlers.

CCR&R is now collaborating with local school districts in Snohomish and Skagit Counties in supporting children, families, family child care providers, and early learning educators around readiness for school. This collaboration has extended to establishing and building effective partnerships with local school district staff around young children's success in school and in life.

Volunteers of America Child Care Resource & Referral

P.O. Box 839

Everett, WA 98206

Phone: (425) 609-2207

Cheryl Iverson, Acting Director

Email: childcare@voaww.org

Website: <http://www.voaww.org/Get-Help/Family-and-Childrens-Services/CCRR.aspx>



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